



Your business
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 29, 2017

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 14-58
2017 ETC Annual Report of Farmers Mutual Telephone Company dba
Chapin Telephone Company
Study Area Code 310694**

Dear Ms. Dortch:

On behalf of Farmers Mutual Telephone Company dba Chapin Telephone Company ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	310694
<015>	Study Area Name	FARMERS DBA CHAPIN
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Judi Wagler
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2696239969 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	judi@mei.net
	Form Type	54.313 and 54.422

(300) Unfulfilled Service Request Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310694
<015>	Study Area Name	FARMERS DBA CHAPIN
<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2696239969 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310694
<015>	Study Area Name	FARMERS DBA CHAPIN
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Judi Wagler
<035>	Contact Telephone Number - Number of person identified in data line <030>	2696239969 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310694
<015>	Study Area Name	FARMERS DBA CHAPIN
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<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
310694mi510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form	REDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310694
<015>	Study Area Name	FARMERS DBA CHAPIN
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2696239969 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	310694mi610.pdf

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net
<810>	Reporting Carrier	Farmers Mutual Telephone Company dba Chapin Telephone Company
<811>	Holding Company	Chapin Communications Corporation
<812>	Operating Company	Farmers Mutual Telephone Company dba Chapin Telephone Company

[illegible]

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	310694
<015> Study Area Name	FARMERS DBA CHAPIN
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Judi Wagler
<035> Contact Telephone Number - Number of person identified in data line <030>	2696239969 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

310694mi1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310694
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input style="width: 100px; height: 20px;" type="text"/>	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2024A>	Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 200px; height: 60px;" type="text"/>
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	Name of Attached Document Listing Required Information
<2025A>	Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 200px; height: 60px;" type="text"/>
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	<input style="width: 100px; height: 20px;" type="text"/>	Name of Attached Document Listing Required Information
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	<input style="width: 100px; height: 20px;" type="text"/>	

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		310694mi3010.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or		<input type="checkbox"/>
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3022)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input checked="" type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input checked="" type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	310694mi3026.pdf

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(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

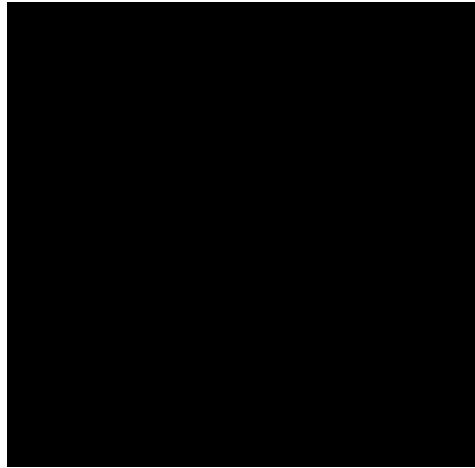
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310694
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
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Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	310694
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<039> Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	<u>JSI</u>
Name of Reporting Carrier:	<u>FARMERS DBA CHAPIN</u>
Signature of Authorized Officer:	<u>CERTIFIED ONLINE</u> Date: <u>06/29/2017</u>
Printed name of Authorized Officer:	<u>Laurie Ringle</u>
Title or position of Authorized Officer:	<u>Treasurer</u>
Telephone number of Authorized Officer:	<u>9896612476 ext.</u>
Study Area Code of Reporting Carrier:	<u>310694</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	<u>FARMERS DBA CHAPIN</u>
Name of Authorized Agent Firm:	<u>JSI</u>
Signature of Authorized Agent or Employee of Agent:	<u>CERTIFIED ONLINE</u> Date: <u>06/29/2017</u>
Name of Authorized Agent Employee:	<u>Cassandra Heyne</u>
Title or position of Authorized Agent or Employee of Agent	<u>Consultant</u>
Telephone number of Authorized Agent or Employee of Agent:	<u>3014597590 ext.</u>
Study Area Code of Reporting Carrier:	<u>310694</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

**Farmers Mutual Telephone Company dba Chapin Telephone Company's
Demonstration of Complying with Service Quality Standards and Consumer Protection
Rules for Voice and Broadband Services**

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Farmers Mutual Telephone Company dba Chapin Telephone Company (“Company”) hereby certifies that it is complying with state and federal service quality standards and consumer protection rules. The Company is subject to consumer protection obligations for voice services under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Michigan Public Service Commission (MPSC), as specified in Section 202(b) of the Michigan Telecommunications Act (MTA) and MPSC Case No. U-11103, which disclose rates, terms and conditions of service to customers; (2) adherence to Michigan state consumer protection

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

requirements governing telephone providers, Prohibitions as identified in Sections 305 and 502 of the MTA, Costing Procedures as determined by the MPSC in Case No. U-11103, and Compliance with Anti-Slamming Procedures as adopted in MPSC Case No. U-11757 and Case No. U-11900; and (3) CPNI, Red Flag Rules and other federal and state requirements governing the protection of customers' privacy.

As an incumbent licensed local exchange carrier in Michigan, the Company has operated for many years in the telecommunications industry, an industry that has had varying degrees of regulation. The Company's long-time operations in this regulated industry have made it aware of applicable standards and rules. The Company periodically reviews and stays abreast of changes in standards and rules. The Company is a member of a state industry association that monitors these changes and provides information to its members. The Company also hires consultants and attorneys to assist when reasonable or necessary.

As a licensed telecommunications carrier in Michigan, the Company is subject to the Michigan Telecommunications Act (MTA), MCL 484.2101 *et seq.*, and the jurisdiction of the Michigan Public Service Commission (MPSC). The Company must comply with the numerous obligations relating to telecommunications service set out in the MTA and rules the MPSC has adopted under the MTA, the federal Communications Act as amended (FTA), and rules the FCC has adopted under the FTA; and the Company must comply with generally applicable state consumer protection laws.

The Company's obligations include: (1) filing a local exchange service tariff pursuant to the requirements of the MPSC in accordance with section 202(b) of the MTA, MCL 484.202(b), that complies with cost and rate rules stated in the MTA and the MPSC's orders, including the order in MPSC Case No. U-11103 (June 5, 1996), which discloses the rates and

terms of service to customers; (2) complying with Michigan's consumer protection law, MCL 445.901 *et seq.*; complying with the MTA's consumer-oriented conduct requirements set forth in MCL 484.2502, which prohibit, among other things, false, deceptive or misleading statements, cramming, inappropriate charges, causing a probability of confusion, misleading representations regarding the delivery of service, and certain disconnections; (4) complying with Michigan Anti-Slamming Procedures, including those in the MTA, MCL 484.2305, and related rules the MPSC adopted, such as those adopted in Orders in MPSC Case Nos. U-11757 and U-11900; (5) complying with state and federal requirements regarding E 9-1-1 service, basic local exchange service and related matters per Section 2305b(c) of the MTA, MCL 484.2305b(c); and (6) complying with state and federal requirements relating to protecting customers' privacy, including state and federal requirements as to confidential proprietary network information (CPNI) and identity theft.

The Company has consistently taken action to ensure compliance with all of the above by, among other things, the following: it has filed a local exchange service tariff with the MPSC commitment to objective measures to protect consumers.” *Id.* at para. 28. The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis in accordance with MPSC rules, and that tariff is readily available to customers on line; it has trained its customer service representatives to explain to customers rates, charges, terms and conditions of service, available programs and to furnish customers with reasonable access to information and assistance and the like; it has trained its customer service representatives to interact with customers respectfully and in accordance with consumer protections; it maintains a business office adequately staffed with

qualified persons to assist customers; it notifies its customers of their rights; it notifies its customers regarding the *67 feature and similar functions; it notifies its customers of the Do-Not-Call list and how to participate; it provides directories to customers containing information about programs, rights and responsibilities, and *67 service, among other things (a copy is available in prior state ETC filings); it has adopted an Identity Theft Prevention Policy (a compliance manual and operating procedures—a copy is available in prior state ETC filings) consistent with all applicable “Red Flag” rules; it passes through to its customers all state and federal Lifeline and Link-up discounts, and notifies its customers of the Lifeline program and how to apply if eligible; it has adopted a CPNI compliance manual and operating procedures (a copy is available in prior state ETC filings) consistent with all applicable laws, conducts employee CPNI training, and provides access to CPNI rules in its business office. Also, the Company has certified to the FCC that it complies with the FCC’s CPNI rules.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

Farmers Mutual Telephone Company dba Chapin Telephone Company's**Demonstration of Ability to Function in Emergency Situations:**

Farmers Mutual Telephone Company dba Chapin Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Michigan Telecommunications Act (MTA). The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites in accordance with the specifications identified in Section 305c(a) of the MTA, 484.2305c Emergency power requirements; compliance.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

The Company has back-up battery reserve in its central office, which enables it to provide service for a minimum of 8 hours, allowing it to function in an emergency situation without an external power source. It also has a standby generator and mobile power units, which can be taken to outside cabinets when needed. Together, the generators and battery back-up enable the Company's central offices to keep running until power is restored (so long as fuel is available), or until system changes are made to re-route traffic.

The Company has redundancy in its network to use in rerouting traffic when its facilities are damaged. The Company also can change call routing translations as needed to re-route traffic around damaged facilities.

The Company's network is engineered to provide maximum capacity in order to manage traffic spikes resulting from an emergency situation. By having back-up power ready and available and having redundancy, all of the Company's facilities are able to keep traffic moving and connecting so as to manage any traffic spikes that may arise from emergency situations.

The Company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur. The Company complies with the FCC's backup power requirements, effective October 16, 2015.

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 310694

<015>	Study Area Name	FARMERS DBA CHAPIN
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<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Judi Wagler

<035>	Contact Telephone Number - Number of person identified in data line <030>	2696239969 ext.
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<039> Contact Email Address - Email Address of person identified in data line <030> judi@mei.net

1/1/2017

<703>

[illegible]

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310694
<015>	Study Area Name	FARMERS DBA CHAPIN
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Judi Wagler
<035>	Contact Telephone Number - Number of person identified in data line <030>	2696239969 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	judi@mei.net

[illegible]

IMPORTANT INFORMATION

Please Review Before Submitting Application

For questions, please call 1-866-321-2323.

PROGRAM QUALIFICATION AND APPLICABLE DISCOUNTS

The Federal Communications Commission (FCC) made changes to Lifeline regulations that went into effect on December 2, 2016. As a result, customers may qualify for full or reduced benefits. The table below applies to customer who enroll in the Lifeline program after December 2, 2016 and to currently enrolled customers on their service initiation date when the FCC's "rolling recertification" process begins on July 1, 2017.

Program Participation	Federal/State Discount	MPSC Discount	Total Discount
Federal Public Housing Assistance	\$9.25	\$2.00 ^B	\$11.25^A
Medicaid	\$9.25	\$2.00 ^B	\$11.25^A
Supplemental Nutrition Assistance Program	\$9.25	\$2.00 ^B	\$11.25^A
Supplemental Security Income	\$9.25	\$2.00 ^B	\$11.25^A
Low-Income Home Energy Assistance Program	\$9.25 ^B	\$2.00 ^B	\$11.25^A
National School Lunch Program	\$9.25 ^B	\$2.00 ^B	\$11.25^A
Temporary Assistance for Needy Families	\$9.25 ^B	\$2.00 ^B	\$11.25^A
Veteran's Pension Program	\$9.25	\$0	\$9.25
Veteran's Survivor's Pension Program	\$9.25	\$0	\$9.25

^A Qualifying customers age 65 and over receive additional \$1.10 per month discount.

^B Applies to voice-only service or voice/broadband bundled service; not applicable to broadband-only service.

INCOME INFORMATION AND GUIDELINES

Customers that don't participate in any of the programs listed above can still qualify for discounts if their annual household income is at certain thresholds set by the federal and state governments. The tables below provide applicable discount amounts and current guidelines.

Income Level	Federal/State Discount	MPSC Discount	Total Discount
Annual Income At or Below 150% of Poverty Level	\$9.25	\$2.00 ^B	\$11.25^A

^A Qualifying customers age 65 and over receive additional \$1.10 per month discount.

^B Applies to voice-only service or voice/broadband bundled service; not applicable to broadband-only service.

Number in Household	150% of Federal Poverty Level
1	\$18,090
2	\$24,360
3	\$30,630
4	\$36,900
For each additional household member add	\$6,270

BROADBAND AND VOICE SERVICES QUALIFY FOR DISCOUNTS

Federal Lifeline Benefits are now available for qualifying broadband as well as voice services.

Broadband Service: Federal discounts are only available on certain services. State discounts do not apply.

- Broadband speeds must be 10 Mbps download and 1 Mbps upload or faster to qualify.
- Lifeline discounts on broadband include a transfer restriction (port freeze) for 12 months. This means that once Lifeline broadband discounts begin on your service you will be unable to obtain a Lifeline discount with another provider for 12 months if you switch your service. If you already have a Lifeline broadband discount with another provider, you cannot get a Lifeline discount from a new provider until 12 months after your current broadband Lifeline discounts began.

Voice Service and Bundled Voice-Broadband Service: Federal and state discounts are available to qualified participants.

- Lifeline discounts on voice include a transfer restriction (port freeze) for 60 days. This means you are unable to obtain the Lifeline discount on service with another provider for 60 days from the date that your current voice service Lifeline discounts began.
- If you purchase a bundle of voice and qualifying broadband, the federal discount will be applied to your qualifying bundle, and the 12-month benefit transfer restriction will apply. State discounts will apply to your voice services only.
- If you purchase voice service and a non-qualifying broadband service, you will receive both state and federal Lifeline discounts on your voice service.
- Certain exceptions to the transfer restrictions apply. See www.usac.org/ls/change-my-company.aspx for more information.

General Condition Applicable to All Services:

- Total Lifeline discounts cannot exceed the price of service.

LIFELINE ADMINISTRATION SERVICE PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES

AcenTek	Deerfield Farmers' Telephone Co.	Southwest Michigan Communications
Allband Communications Coop.	Hiawatha Telephone Co.	Springport Telephone Co.
Baraga Telephone Co.	Kaleva Telephone Co.	TDS Telecom
Barry County Telephone Co.	Lennon Telephone Co.	Thumb Cellular
Blanchard Telephone Co.	Michigan Central Broadband Co.	Upper Peninsula Telephone Co.
Bloomington Communications	Midway Telephone Co.	Waldron Telephone Co.
Carr Telephone Co.	Ogden Communications	Westphalia Broadband, Inc.
CenturyLink	Ontonagon County Telephone Co.	Westphalia Telephone Co.
Chapin Telephone Co.	Pigeon Telephone Co.	Winn Telecom
Climax Telephone Co.	Sand Creek Telephone Co.	Winn Telephone Co.

If your phone company is not on the list above, please contact them directly to apply for Lifeline discounts.

LEGAL REQUIREMENTS

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION ABOUT THE LIFELINE PROGRAM BEFORE YOU APPLY:

- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- The applicant must meet either income-based or program-based eligibility.
- Lifeline is a federal benefit and willfully making false or fraudulent statements to obtain the benefit is a violation of federal law and can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline service is available per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline assistance from multiple telephone service providers. This includes both wireless and wireline providers.
- Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- The applicants understands that if they are currently receiving Lifeline benefits from another carrier, by submitting this application, they agree to discontinue receiving another carrier's benefit and receive their one Lifeline benefit through the submission of this company's application.
- The applicant agrees to notify their telephone company within 30 days if s/he no longer meets the income-based or program-based eligibility criteria for receiving Lifeline support, if a household is receiving more than one Lifeline benefit, or another member of the household is receiving a Lifeline benefit, and may be subjected to penalties upon failure to do so.
- The applicant will notify their telephone company within 30 days of any changes to residential address.
- The applicant may be required to recertify their continued eligibility in the Lifeline program at any time and understands that failure to do so will result in termination of participation in the program.
- The applicant consents to Lifeline Administration Service providing their Lifeline service account information, including but not limited to, the applicant's name, residential address, phone number, date of birth, last 4 digits of social security number, the date on which Lifeline service was initiated/terminated, amount of Lifeline support provided, and the means of eligibility criteria through which the applicant qualified, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database (NLAD) to ensure the proper administration of the Lifeline program. The applicant understands that failure to do so will result in rejection of request for Lifeline services.
- The applicant understands that once s/he signs up for discounts with one provider, s/he cannot receive Lifeline benefits from another provider for a period of time. For voice-only services that qualify for Lifeline discounts, the applicant cannot move benefits to another provider for 60 days. For broadband services that qualify for Lifeline discounts, the applicant cannot move benefits to another provider for 12 months.

REVISED 4/2017

REDACTED FOR PUBLIC INSPECTION
Michigan Lifeline Administration Service
LIFELINE APPLICATION
TOLL FREE 1-866-321-2323

To apply for Lifeline Service, complete the application below and send it to:
Lifeline Administration Service, PO Box 11037, Lansing, Michigan 48901 or fax to **517-482-3548**

IDENTIFICATION INFORMATION (PLEASE PRINT)

Applicant's phone number:		Name of phone company:	
Date of Birth:		Last 4-digits of Social Security Number:	
Last Name:	First Name:	M.I.:	
Street:			
You must provide a residential street address. Per FCC regulations, it cannot be a P.O. Box.			
City:		State:	ZIP:
This is my permanent address: Yes <input type="checkbox"/> No <input type="checkbox"/> This is a rural address with no postal route: Yes <input type="checkbox"/> No <input type="checkbox"/>			
Billing Address, City, State and Zip Code (if different from Service Address)			
There are multiple unique households (e.g. nursing home, assisted living facility) at my address, as defined in this program.			YES <input type="checkbox"/> NO <input type="checkbox"/>
The service I subscribe to is: <input type="checkbox"/> Voice Only <input type="checkbox"/> Broadband Only <input type="checkbox"/> Both Voice and Broadband			

PROGRAM QUALIFICATION DETERMINATION

To be eligible for Lifeline discounts, regulations require you to be participating in one of the assistance programs listed below or to have an annual income that meets certain thresholds. Please complete Step 1 and Step 2 below.

Step 1. Indicate if you, or the member of your household named below, receives assistance from one of the listed programs. **Include documentation of participation in the checked program with your completed application.**

Name of person enrolled in program:

<input type="checkbox"/> Federal Public Housing Assistance	<input type="checkbox"/> Veteran's Survivor Pension Benefits
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Low-Income Home Energy Assistance Program
<input type="checkbox"/> Supplemental Nutrition Assistance Program	<input type="checkbox"/> National School Lunch Program
<input type="checkbox"/> Supplemental Security Income	<input type="checkbox"/> Temporary Assistance for Needy Families
<input type="checkbox"/> Veteran's Pension Benefits	

Step 2. If you do not participate in any of the programs listed in Step 1, you may still qualify for a discount based on annual household income. Complete this section by providing the information requested below. **Include photocopies that document total gross household income based on one of the listed methods and include a completed Lifeline Household Worksheet.**

TOTAL MONTHLY GROSS INCOME: \$

NUMBER OF HOUSEHOLD MEMBERS:

<input type="checkbox"/> Prior year's state or federal tax return.	<input type="checkbox"/> Current Annual Gross Income Statement from Employer
<input type="checkbox"/> Social Security statement of benefits	<input type="checkbox"/> Paycheck stubs or other official document containing income information for any 3 consecutive months within last 12 months
<input type="checkbox"/> Retirement/pension statement of benefits	<input type="checkbox"/> Veterans Administration statement of benefits
<input type="checkbox"/> Unemployment/Worker's Compensation Statement of Benefits	<input type="checkbox"/> Divorce decree or child support document containing income information

APPLICANT ACKNOWLEDGEMENTS

PLEASE READ AND INITIAL EACH OF THE FOLLOWING STATEMENTS TO INDICATE THAT YOU UNDERSTAND AND AGREE:

- ___ I understand and consent to Lifeline Administration Service providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth, the last 4 digits of my social security number, the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, Lifeline Administration Service will deny me Lifeline service.
- ___ I certify that I meet either the income-based eligibility criteria in Step 1 or the program-based eligibility criteria in Step 2 above.
- ___ Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- ___ Lifeline is a federal benefit and willfully making false or fraudulent statements to obtain the benefit is a violation of federal law and can result in fines, imprisonment, de-enrollment or being barred from the program.
- ___ Lifeline support is only available for a single phone line at my principal residence and I certify to the best of my knowledge that no one else in my household is receiving Lifeline discounts. (A "household" is defined as any individual or group of individuals who live together at the same address and share income and expenses.)
- ___ Violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- ___ I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s).
- ___ I will notify my telephone company within 30 days if I no longer meet the income-based or program-based eligibility criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, or another member of my family is receiving a Lifeline benefit, and I may be subject to penalties if I fail to do so.
- ___ I will notify my telephone company within 30 days of any changes to my residential address.
- ___ I may be required to certify my continued eligibility for Lifeline at any time and I know failure to do so will result in termination of my participation in the program.
- ___ I understand that once I sign up for discounts with one provider, I cannot receive Lifeline benefits from another provider for a period of time. For voice-only services that qualify for Lifeline discounts, I cannot move benefits to another provider for 60 days. For broadband services that qualify for Lifeline discounts, I cannot move benefits to another provider for 12 months.

APPLICANT SIGNATURE

I certify, under penalty of perjury, that the information provided in this application and supporting documentation is true and complete.

Signature:

Date:

REVISED 4/2017

**Michigan Lifeline Administration Service
Lifeline Household Worksheet**

Lifeline Program support is a federal benefit that provides a monthly discount on home phone (i.e., landline phone) or cell phone service. **Only one Lifeline Program-supported service per household** is allowed under Federal law. Answer the questions on the following page to determine if there is more than one household living at your address, and if your household already receives a Lifeline Program benefit.

Providing false information on this form may result in losing your Lifeline Program-supported service and possible criminal penalties.

Your household is everyone who lives together at your address and contributes to, or shares in, the income and expenses of the household. Household expenses include food, health care expenses, and the cost of renting or paying a mortgage on your place of residence and utilities. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Members of a household are not permitted to receive more than one Lifeline Program-supported service. You are receiving a copy of this form because records indicate that more than one person at this address is receiving a Lifeline Program benefit. Each person at this address who receives a Lifeline Program benefit and has not yet completed and returned a household worksheet will receive a copy of this form, pre-populated with his/her name, address and telephone number.

If you DO NOT share income and expenses with the other adult(s) living at this address who receive Lifeline Program benefits, or there are no other adult(s) living at this address receiving Lifeline Program benefits, you **MUST STILL** sign this form to continue to receive your Lifeline Program benefit. If you fail to do so, you will be de-enrolled from your Lifeline Program benefit.

If you live with another adult(s) who shares income and expenses with you and who has a Lifeline Program benefit on his or her phone service, your household is receiving more than one Lifeline Program benefit. If so, you **MUST** take the following steps: (1) consult with the other adult(s) in your household currently receiving a Lifeline Program benefit and decide who will keep the Lifeline Program benefit for the household; and (2) the person who will keep the Lifeline Program benefit, AND ONLY THAT PERSON will fill out the form IN FULL and return it to his or her telephone service provider within 30 of days of the date of this communication. The telephone number listed on this form will be the number which will retain the Lifeline Program benefit.

If the PERSON IN YOUR HOUSEHOLD WHO WISHES TO KEEP THE LIFELINE PROGRAM BENEFIT FOR THE ENTIRE HOUSEHOLD HAS ALREADY PROVIDED a household worksheet to their service provider, then NO FURTHER ACTION IS NECESSARY. (The person named below does not need to sign and send this form to their Lifeline provider).

After 30 days of the date of this letter, all other subscribers at this address below who have not completed a household worksheet will NO LONGER have a Lifeline Program benefit.

Name _____ Telephone Number _____

Address _____

Street	Apt.	City	State	Zip
--------	------	------	-------	-----

1. Does your husband, wife, or domestic partner living at your address have a Lifeline Program-discounted phone service?

<p>_____ No. Please answer question 2 below.</p>	<p>_____ Yes. If YOU are the person who will keep the Lifeline benefit, check OPTION B at the bottom and sign this Form. If you are not keeping your Lifeline benefit, DO NOT submit this form.</p>
---	---



2. Does another adult (age 18 or older, or emancipated minor) live with you AND have a Lifeline Program-discounted phone service?

<p>_____ No. Please check OPTION A below and SIGN THIS FORM.</p>	<p>_____ YES. Please answer question 3 below.</p>
---	--



3. Do you share expenses for bills, food, or other living expenses AND share income with the person in question #2?

<p>_____ No. Please check OPTION C below and SIGN THIS FORM.</p>	<p>_____ Yes. If YOU are the person who will keep the Lifeline Program benefit, check OPTION B at the bottom and sign this form. If you are not keeping your Lifeline benefit, DO NOT submit this form.</p>
---	---

Please check the box below for the one that applies to you:

OPTION A. [] No one in my household, other than myself, is currently receiving a Lifeline Program benefit and therefore I may continue to receive a Lifeline Program benefit.

OPTION B. [] There are others in my household that are currently receiving a Lifeline Program benefit; by signing this form, I will be the only member of this household to continue to receive a Lifeline Program benefit.

OPTION C. [] There are other adults who reside at the above listed address who receive a Lifeline Program benefit but do not share income and expenses with me, therefore since I am the only member in my household receiving a Lifeline Program benefit, I may continue to receive that benefit.

I certify that the information provided above is true. I understand that violating the one-per-household requirement is against the Federal Communications Commission's rules and I may lose my Lifeline Program benefits, and may be prosecuted by the United States government for violating the rules.

Signature _____ Date _____

Please return the signed form to [Insert Company Name] at [address, email, fax]

REDACTED FOR PUBLIC INSPECTION

Farmers Mutual Telephone Company of Chapin
M.P.S.C. No. 1 (R)

Original Sheet No. 5

LOCAL TELEPHONE EXCHANGE SERVICE

INDEX OF EXCHANGES SHOWING INCORPORATED
VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN
ITS EXCHANGE SERVICE AREA

<u>Exchange</u>	<u>Incorporated Village</u>	<u>Townships</u>	<u>County</u>
Chapin	Oakley	Brady Chapin	Saginaw Saginaw
		Fairfield Rush	Shiawassee Shiawassee

Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated
December 22, 1992, in Case No. U-10064.

By: Gale W. Somers, Secretary

Elsie, Michigan

REDACTED FOR PUBLIC INSPECTION

Farmers Mutual Telephone Company of Chapin
M.P.S.C. No. 1(R)

4th Revised Sheet No. 6
Cancels 3rd Revised Sheet No. 6

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: Chapin

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
2. The rates shown below allow the customer to make local calls to all numbers associated with one of the following Michigan rate centers, which together comprise the Local Service Area:

CHAPIN	OVID	ELSIE	OWOSSO	MERRILL	ASHLEY	CHESANNING	BRANT	(N)
--------	------	-------	--------	---------	--------	------------	-------	-----
3. The company will block 1+ dialed calls to stations within the Local Service Area. (N)
4. Calls made to a telephone number with an NPA NXX code that is associated with the rate centers that are listed in Section A 2, and within the customer's Local Service Area are local calls regardless of the physical location of the called party.

B. RATES

Monthly Recurring Rates

One Party Business
One Party Residence

Michigan Public
Service Commission

10/23/2008

Approved

\$24.06 (1) (I)
\$20.06 (1) (I)

Local MOU Rates are laid out under D on Sheet 6.1.

(1) Effective October 1, 2006, each of these rates will increase by \$1.00. Effective October 1, 2007, each of these rates will increase by an additional \$1.00. (N)

C. EXCHANGE BOUNDARY DESCRIPTION

Commencing at the NW corner of Section 3, T9N, R1E, Chapin Township, Saginaw County, east to the NE corner of Section 6, T9N, R2E, Brady Township, south to the NW corner of Section 8, east to the NE corner of Section 8, south to the NW corner of Section 21, east to the NE corner of Section 21, south to the west ¼ post of Section 27, east to the east ¼ post of Section 25, south to Johnstone Road, (Saginaw-Shiawassee County Line) T8N, R2E, Rush Township, Shiawassee County west along the center line of Johnstone Road to Smith Road, south to Epton Road, west to the west ¼ post of Section 17, south to Buck Road, west along Buck Road to the North-South 1/8 line of the SW ¼ of Section 24, T8N, R1E, Fairfield Township, south to Ann Arbor Railroad right of way (Section 25) northwesterly along said right of way to a point on the east-west centerline of Section 26, west to the west line of Section 26, to the NW corner of Section 11, west to the SW corner of Section 3, north to the point of beginning.

Issued: October 5, 2007

Effective: October 6, 2007

Issued under authority of Public Act 179 of 1991 as amended

Issued by: Greg Ringle, Manager

Elsie, Michigan

REDACTED FOR PUBLIC INSPECTION

Farmers Mutual Telephone Company of Chapin
M.P.S.C. No. 1 (R)

Original Sheet No. 6.1

LOCAL EXCHANGE TELEPHONE SERVICE

D. LOCAL MOU RATE

(D)(N)

For calls to a number associated with a rate center bearing the name Chapin, the Company will charge the following:

First 2,000 Conversation MOU in each billing period \$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period \$0.00 per MOU

For calls to a number associated with a rate center with the Local Calling Area, but not Chapin, the Company will charge the following:

First 2,000 Conversation MOU in each billing period \$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period \$0.05 per MOU (D)

The Company will measure Conversation MOU from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives on-hook supervision from Chapin's end user or from the terminating switch.

The Company will measure Conversation MOU to the next higher whole MOU per call.

The Company will not bill the end user for non-conversation time related to local calls.

Conversation MOU do not include 0-plus or 0-minus calls.

The Company will not provide call record detail for local usage.

No MOU are carried forward or backwards from month to month.

(N)

Issued: March 9, 2006

Effective: October 1, 2005

Issued under the authority of PA179, Michigan Telecommunications Act, as amended.

By: Greg Ringle, Manager

Elsie, Michigan

REDACTED FOR PUBLIC INSPECTION

Farmers Mutual Telephone Company of Chapin
Tariff M.P.S.C. No. 1 (R)

6th Revised Sheet No. 9
Cancels 5th Revised Sheet No. 9

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service.
2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance programs:
 - a. Medicaid
 - b. Supplemental Nutrition Assistance Program (SNAP) - Food stamps (C)
 - c. Supplemental Security Income (SSI) (C)
 - d. Federal public housing assistance/Section 8 (C)
 - e. Low Income Home Energy Assistance Program (LIHEAP) (C)
 - f. National School Lunch Program's free lunch program (C)
 - g. Temporary Assistance for Needy Families (TANF) aka Family Independence Program (C)
3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4.
 - a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate.
 - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service, (2) The Access Recovery Charge, National Exchange Carrier Association, Inc. Tariff F.C.C. No. 5, Access Service, and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate. (C)
 - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel. (C)
 - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service. (C)
 - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

Issued: May 22, 2014

Effective: May 23, 2014

Issued under the authority of Public Act 179 of 1991 as amended, and Case No. U-17019.

By: Greg Ringle, Manager
19994 W. Ridge Rd.
Elsie, MI 488313

RECEIVED

By Patti Witte at 5:02 pm, Jun 16, 2014

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Farmers Mutual Telephone Company of Chapin
Tariff M.P.S.C. No. 1 (R)

2nd Revised Sheet No. 9.1
Cancels 1st Revised Sheet No. 9.1

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25 Part XVII, Section 17.1.2.1 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

(D)

(D)

Issued: May 22, 2014

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By: Greg Ringle, Manager
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RECEIVED**By Patti Witte at 5:03 pm, Jun 16, 2014**

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Farmers Mutual Telephone Company of Chapin
Tariff M.P.S.C. No. 1 (R)

Original Sheet 10

LOCAL TELEPHONE EXCHANGE SERVICE
SERVICE CHARGES

A. GENERAL

1. The Service Charges covered herein are applicable in connection with the establishment of telephone service and subsequent additions of lines, or other service.
2. Service Charges
 - a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service ordered to be performed or provided at the same time, on the same system and on the same premises. The term "per order" means all work or service ordered at the same time for the same account.
 - b. The Line Connection Charge applies to each central office line (exchange line, trunks, etc.) for work required in the central office and outside plant, including restoral of service after temporary disconnection of service for nonpayment.

B. SERVICE CONNECTION CHARGES

Main Station, PBX Trunks

Per Line	\$ 5.00
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Restoral of Service	\$ 3.50
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Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated
December 22, 1992, in Case No. U-10064.

By: Gale W. Somers, Secretary

Elsie, Michigan

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Farmers Mutual Telephone Company of Chapin
Tariff M.P.S.C. No. 1 (R)

Original Sheet No. 12

FEDERAL PROGRAMS**1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS**

1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et. seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et. seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et. seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et. seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

Issued: December 29, 1999

Effective: December 30, 1999

Issued under authority of 1991 PA 179 as amended.

By: Sandra Surdock, Secretary

Elsie, Michigan

Famers Mutual Telephone Company dba Chapin Telephone Company (SAC 310694)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Famers Mutual Telephone Company dba Chapin Telephone Company hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

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ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY